



## Home Care Package Fee Schedule From September 2019

### Care Management

Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan. Every home care package, including those being self-managed will require some level of care management.

#### Approach to care management

Parkglenn Home Care services will ensure that you have dedicated care facilitator who will get to know you and your representatives and understand your preferences and culture requirements. Our approach to care management includes developing a personalised partnership plan, helping you to understand service options and the charter of age care rights and your service agreement. This also includes managing your roster and scheduling services and managing your brokerage services, managing cancellations, providing after hours phone services and regularly maintain contact with you. If your care facilitator is unavailable when you call, another member of care team will always be able to assist you.

Care Management		Level 1	Level 2	Level 3	Level 4
Fully managed by provider	Per fortnight	\$ 33.70	\$ 59.30	\$ 129.00	\$ 195.60
Fully managed by provider	Approx. time per fortnight	20 mins	40 mins	1 hour 30 mins	2 hours 20 mins
Self-managed by you	Per fortnight	\$ 27.00	\$ 47.40	\$ 103.20	\$ 156.50
Self-managed by you	Approx. time per fortnight	20 mins	33 mins	1 hour 12 mins	1 hour 50 mins
(note: any extra care management required will be charged at \$85 per hour)					
*Self-managed clients - who manage and schedule all services themselves to meet their care needs					

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## **Personal Care Services**

Personal care services may include help with bathing, showering, toileting, dressing/undressing, getting in and out of bed, washing and drying hair, shaving, transport, meal preparation, medication prompting, social support and community access, shopping and paying bills.

## **Nursing Services**

Nursing services may include wound care and management, medication administration such as assisting you to take medication, general health and other assessments, certain medical tests including blood pressure, insulin injections, pressure stockings application, catheter and continence care and support with dementia. This does not include the price for goods such as bandages, dressings and continence aids where required.

The costs shown are for nursing services delivered by a Registered Nurse. The provider may offer to deliver nursing services by other levels of nurses (e.g. an Enrolled Nurse), which may have a different cost per hour.

## **Cleaning Services**

Cleaning and household tasks may include help with changing bedding, ironing; laundry, dusting, vacuuming, and mopping, and cleaning bathrooms and toilets or decluttering. No cleaning at heights or moving furniture.



## Light Gardening Services

Light gardening may include help with light weeding, watering, light pruning, lawn mowing, minor garden maintenance or window and gutter cleaning.

## In-home Respite Services

A care worker supporting you in your home for a short period of time, for example when your carer is away or unavailable.

In-home respite and companionship support including personal care assistance, domestic assistance tasks, activities and playing games, reading, going for walks.

Price for Common Services	Standard Hours	Non-Standard Hours	Saturday	Sunday	Public Holiday
Personal Care (Per hour)	\$46.5	\$70	\$75	\$100	\$125
Nursing (Per hour)	\$115 - \$130	\$160-\$185	\$170-\$195	\$230-\$260	\$285-\$325
Cleaning and household tasks (Per hour)	\$46.5	\$70	\$75	\$100	\$125
Light gardening (Per hour)	\$46.5-\$70	NA	NA	NA	NA
In-home respite (Per hour)	\$46.5	\$70	\$75	\$100	\$125

(note: the prices above are only for services provided by Parkglenn employees. If services from other providers are required, price may vary.)

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## Package Management

Package management is the ongoing administration and organisational activities associated with ensuring the smooth delivery and management of your Home Care Package. It may include the costs for: preparing monthly statements, brokerage & contractor invoices, managing your package funds & reporting to Medicare monthly, program reports, compliance & quality assurance activities required for Home Care Package providers.

It does not include costs that are unrelated to supporting your care, nor costs associated with the provider's running of their business such as marketing, office rent, insurance, or activities completed before you enter into a Home Care Agreement with them.

Where necessary, providers will include any other administration costs within the unit price for home care services, so you can see the all-inclusive cost of delivering the service.

## Staff Travel Costs to Visit You

Staff travel costs is the price per kilometre where our support staff undertake shopping duties or assist clients to attend medical or social appointments, a travel fee of \$1 per kilometre will be charged. This cost is only charged when a staff member travels with the client or to run errands on behalf of the client. Parkglenn Home Care does NOT charge travel for the carer to attend a rostered shift.



## Separate Cost When You Want to Receive Services From a Different Provider

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An account handling fee of 5% will be charged for all services provided by different provider.

Other Costs		Level 1	Level 2	Level 3	Level 4
Package management	Per fortnight	\$ 33.70	\$ 59.30	\$ 129.00	\$ 195.60
Maximum exit amount	Max. Total	Nil			
Staff travel costs to visit you	Per km	\$1			
Separate cost when you want to receive services from a different provider	Yes	5% of account handling fee will be charged			